

# **SEAMLESS SOLUTIONS:**

# How Scrappy Overcomes Apparel Supply Chain Challenges

WE'VE

stramu

Scrappy © Scrapp

serappy

(1) (1)

snappy

LO LOUI DO LA

FRAGILE

tt

# SEAMLESS SOLUTIONS: How Scrappy Overcomes Apparel Supply Chain Challenges

Every year, it feels like trends come and go at a more rapid pace. A celebrity posts an outfit on Instagram, and brands start selling garments inspired by that look within the same week.

As a result, the apparel supply chain isn't as simple as it once was. The industry faces unprecedented challenges, including:

- Shifting market dynamics
- Changing consumer preferences
- Intense competition

Some of these supply chain challenges stem from the long-term effects of the COVID-19 pandemic.

However, some have emerged due to shifting consumer preferences, accelerated digitalization, and heightened competition, all of which have necessitated rapid adaptations throughout the supply chain.

There's a pressing need for enhanced supply chain capabilities, particularly in warehousing logistics, manufacturing, and inventory management.

Apparel brands like yours must continuously innovate to stay relevant in this fast-paced environment. Leveraging new technologies, you can optimize operations and meet evolving consumer demands.

#### Scrappy Apparel developed our apparel solutions with your supply chain in mind.

We know all the roadblocks you've faced in scaling your apparel brand. Customers come to us all the time and share their pain points of:

- Juggling multiple vendor relationships
- Suffering from inconsistent garment quality
- Dealing with severely delayed shipments
- Struggling to integrate multiple sales channels
- Paying unexpected costs that damage their bottom line

We're excited to share our innovative solution that alleviates all of the struggles we mentioned above—*and it does so much more!* 

Let's explore how Scrappy Apparel conquers apparel supply chain challenges. By the end of this guide, you'll gain valuable insights that will revolutionize your approach to supply chain optimization.

# **SCRAPPY**APPARELCOM

Scrappy

Scrappy

矖



# What Comprises an Apparel Supply Chain?

The supply chain for apparel manufacturing and fulfillment involves many moving parts and key players.

It's an interconnected web of partners that take each garment from conceptualization to production and retail. Here are the main steps in the supply chain:

- **Raw Material Sourcing:** The first step involves searching for raw materials or components essential for product manufacturing. Brands often collaborate with various vendors to acquire materials such as fabric, dyes, and hardware.
- **Planning and Design:** Next, you collaborate with professionals to establish product specifications that will guide manufacturers during production.
- **Manufacturing:** Products are produced or assembled at manufacturing facilities, utilizing raw materials often sourced from external providers.
- **Distribution:** Distribution channels, including wholesalers, retailers, and e-commerce platforms, facilitate product supply to consumers or other businesses.
- **Warehousing:** Inventory and material storage play a pivotal role in the order fulfillment process.
- **Fulfillment:** This is the process of receiving, processing, and delivering orders that occur during fulfillment.
- Sales, Delivery, and Customer Service: The ultimate aim of the apparel industry retail supply chain is to deliver products to customers. This step involves ensuring the timely delivery of the correct products to consumers, alongside maintaining efficient customer service operations to address inquiries, returns, or exchanges.



Given the multifaceted nature and intricacies inherent in the apparel industry supply chain, partnerships are crucial—*and yet, this is where the biggest pitfall lies.* 

As a new apparel brand, how do you navigate this world of partnerships to find the most reliable vendors to work with?

Who will take care of sourcing, planning, manufacturing, distribution, warehousing, fulfillment, and any other necessary steps?

Many brands end up working with multiple vendors to complete each step of the supply chain. However, this approach is risky. *If one step in the supply chain fails, every other stage of the process suffers.* 

Let's take a closer look at the key challenges you may face in your supply chain and our suggested solution for each one. *Take it from our apparel experts—we've been doing this for 17 years!* 

# The Disruptive Impact of Supply Chain Bottlenecks

These bottlenecks are specific junctures or segments within a brand's supply chain where the flow of goods, materials, or information runs into roadblocks or slowdowns.

#### They may arise from various factors, including:

- Capacity constraints
- Transportation delays
- Inventory challenges
- Communication breakdowns

According to <u>BCI's findings from 2022</u>, predominant causes of supply chain disruptions include human illness, staff or talent shortages, transportation network issues, and adverse weather conditions. However, there are still other problems such as material scarcity and energy crises.

Essentially, bottlenecks impede the smooth and efficient progression of products and data across the supply chain's stages.

Collectively, these challenges inflate manufacturing and distribution costs—and if you're operating on a tight budget, this can be catastrophic for your brand.

## **Solution: Enhance Your Visibility and Control**

One essential step is to ensure transparency and improve communication at every level. This is critical for nurturing an efficient supply chain.

Once you have all the information, you must also reconsider sourcing strategies and infuse greater adaptability into the supply chain.

*What do we mean by this?* When Plan A fails, you need to have Plans B, C, and D ready to go.

At Scrappy Apparel, we offer an all-in-one supply chain management solution. Instead of trying to gather information from multiple vendors, you'll have a single source reporting back to you—us.

We take over and streamline every stage in the supply chain to minimize risk and maximize scalability for you. Our state-of-the-art system ensures continuous updates on stock levels, synchronizing your products and inventory in real-time.

This enables you to maintain greater control, proactively managing potential bottlenecks before they evolve into costly challenges.

# Production Downtime: Lost Time = Lost Revenue

The COVID-19 pandemic starkly exposed the fragility of global supply chains.

Transport bottlenecks triggered material shortages in numerous regions, driving up transportation costs and ultimately inflating consumer prices.

It's evident that supply chains are intricately influenced by natural, weather-related events and other factors.

For example, the destruction caused by floods can significantly elevate raw material prices, while strikes result in production setbacks. Any other natural causes can affect your supply chain and paralyze your production time.

#### Solution: Boost Efficiency at Every Stage

By partnering with a manufacturing powerhouse like us, you can squeeze every last bit of efficiency out of your supply chain.

#### Competent manufacturing partners will:

- Have robust contingency plans in place
- Come prepared to navigate any challenge
- Ensure uninterrupted manufacturing operations

Scrappy's industry expertise, established relationships, and agile response to challenges offer an effective and adaptable approach to mitigating risks and ensuring uninterrupted production.



# Adapting Swiftly to Dynamic Customer Needs

The fashion industry is greatly influenced by ever-changing trends, shifting seasons, and fickle consumer preferences.

The rapid fluctuations in these trends pose numerous challenges for apparel brands, particularly in inventory management.

As stated by McKinsey in their <u>The State of Fashion 2024 report</u>, uncertainty is the most prevalent sentiment among apparel industry leaders, and they find it challenging to identify pockets of value.

The brands that thrive listen intently to consumer trends, adapting to more than just their products. Brands that truly resonate with their target customers also understand the

narratives that surround the latest trends.

#### As a brand, it's essential to:

- Stay connected with your audience
- Understand their wants, needs, and deepest desires
- Evolve with them over time

## Solution: Comprehensive Data to Keep You Informed

Businesses can enhance forecasting by embracing data-driven decision-making and customer-centric strategies. Utilizing real-time data empowers brands to determine *optimal quantities, processes, and production schedules.* 

We'll help you set up an e-commerce platform that keeps you informed and ahead of the curve. Leverage our industry expertise and use our insights to make strategic decisions that align with your customers' evolving needs.

# Securing Reliable Suppliers in the Industry

#### How can you keep your customers happy if your suppliers don't keep their word?

You simply can't—and the importance of having reliable suppliers cannot be emphasized enough.

The unpredictability of supplier performance, issues with quality control, and potential disruptions can hinder the smooth flow of materials and production. This can result in costly delays and damage to your brand's reputation.

According to <u>McKinsey</u>, apparel companies aim to boost their share of deeper relationships with suppliers to 51% in the next five years. Brands and suppliers both prioritize flexibility to manage demand changes, using bargaining power for better margins.

The apparel industry now recognizes that cultivating strong relationships with suppliers isn't just helpful—it's crucial for success.

This change shows a shared understanding that these partnerships drive innovation, improve quality, and maintain agility, allowing brands to meet customer needs confidently.

## Solution: Strong Partnership with Reliable Suppliers

At Scrappy Apparel, we have established strong relationships with trusted suppliers who share our commitment to quality. With us, you have access to luxury-level materials that will elevate your brand and **"WOW" your customers every time.** 

We have forged deep, enduring partnerships with *the best of the best in our industry*.

That's one of the reasons why you will never outgrow us. It doesn't get better than Scrappy.



## The Complexities of Inventory Management

Here's one of the most critical mistakes apparel entrepreneurs make:

# When an inventory problem arises, they put a Band-Aid on it. Here's what that can look like:

- Ordering excess stock to quickly address stockouts, leading to overstock and increased holding costs.
- Rush shipping orders to fulfill immediate demand, significantly raising shipping costs without improving supplier relationships or lead times.
- Implementing manual inventory recounts for discrepancies without analyzing or correcting systemic errors in inventory management systems.
- Offering deep discounts to clear overstock, temporarily improving cash flow but eroding profit margins and brand value over time.

While short-term tactics may offer temporary relief from immediate inventory challenges, they often fail to address the underlying issues or build foolproof solutions for the future.

If you want a resilient and adaptable supply chain, you need to use both short-term and long-term strategies to maintain it.

### Solution: Improve Your Inventory Management Process

As your apparel brand expands, navigating the complexities of your supply chain becomes increasingly challenging.

With more suppliers, larger inventories, and broader distribution networks to manage, it's crucial to implement a long-term inventory strategy.

A strategic approach to inventory management enables your business to adapt to evolving market demands, shifting consumer preferences, and unforeseen disruptions.

By investing in infrastructure, technology, and processes that bolster inventory management and supply chain resilience, you can better withstand market fluctuations and optimize resource utilization.

Scrappy Apparel offers scalable, efficient, and reliable solutions to support your business growth. Our <u>3PL MGMT Program</u> is specifically designed to manage the heightened complexities that come with expansion, ensuring your supply chain remains streamlined and efficient.

#### We'll manage all the tedious (yet crucial) aspects of fulfillment for you, such as:

- Picking, packing, and shipping
- Managing multiple 3PL warehouses
- Fulfilling orders to multiple locations and final destinations
- Maintaining strict quality control standards at every stage of fulfillment
- Meeting tight deadlines

#### ...and much more!

With our advanced solutions handling the heavy lifting, you can refocus your attention on areas where your expertise truly lies—such as designing apparel and marketing your products.

*Say goodbye to the fear of scaling* and embrace the opportunities for success that come with strategic inventory management.

# The Impact of World Events on Apparel Supply Chains

The Ukraine war prompted commerce re-routing and produced an energy crisis while aging port systems worldwide are causing transportation problems. This conflict and other recent world events present substantial challenges for apparel supply chains.

McKinsey & Company's annual <u>*The State of Fashion 2023*</u> report issued a cautionary note, suggesting a downturn in the global fashion sector in 2023.

Geopolitical tensions are often cited as disruptors of supply chains and contributors to an energy crisis, which 58% of industry executives anticipate will adversely affect the fashion business this year.

## Solution: Delegate All Related Problems to a Trusted Partner

With a trusted manufacturing and fulfillment partner, apparel businesses can rest assured knowing they are going to receive quality products even during global conflicts or geopolitical challenges.

Our well-executed *Brand Building Process (BBP*) guarantees a hassle-free experience, even amidst global conflicts—starting from the moment you make your order until the day of delivery.

By entrusting your logistics needs to Scrappy Apparel, you can focus on your core operations with confidence, aim for long-term strategy and goals, and rest assured that your supply chain is in capable hands.



## The Rise of Inflation and Energy Costs

The fashion industry is not immune to inflation.

Beyond the escalating costs of raw materials, the surge in gas prices affects every stage of garment manufacturing, *from farm to fabric creation to the retailer*.

Additionally, a weakened dollar strains significant relationships with farms and factories in China and other regions. With a lower currency value, it becomes more costly to transport materials through the supply chain to the consumer.

Inflation and soaring energy costs present formidable challenges for apparel supply chains. Economic uncertainties in the U.S., particularly regarding inflation, directly influence consumer clothing consumption patterns.

As inflation escalates, consumers may encounter higher prices for apparel items, potentially altering their purchasing behaviors and preferences.

Moreover, escalating energy expenses can impact various supply chain facets, including manufacturing, transportation, and distribution.

With rising energy costs, companies may struggle to maintain competitive pricing while ensuring profitability.

## Solution: Find Ways to Cut Costs Without Compromising Quality

Brands must navigate the challenge of cost-cutting without sacrificing quality to optimize operational efficiencies and even explore innovative solutions.

At Scrappy Apparel, you can slash your fulfillment expenses significantly. Our streamlined inventory management, careful packaging, and rapid shipping guarantee the punctual delivery of orders to your customers, eradicating the necessity for costly reshipments or refunds.

We have an unwavering dedication to quality. Each aspect of our fulfillment service is executed with the highest standards of professional integrity. **You can expect to** *reduce expenses without sacrificing quality.* 



## Explore Scrappy's Advanced 3PL Solution

Scrappy Apparel's <u>**3PL MGMT</u>** is the next phase in achieving a seamless supply chain for your business.</u>

While our program includes the word "3PL," rest assured that we deliver the same comprehensive support found in 4PL and 5PL solutions.

#### **Get Personalized Support**

Every supply chain is different, and we're ready to tailor our solution to meet your organization's needs.

For example, we'll tailor our picking, packing, and shipping process to meet the requirements of each final destination your products are going to.

We offer *private labeling* as an add-on to our manufacturing service to give our partners true ownership of their brands.

## **Streamline Operations**

We manage the entire fulfillment process, including order management, inventory control, and shipping logistics.

This seamless integration enables you to streamline resources, eradicate bottlenecks, and attain operational excellence.

#### **Save Resources**

No need to invest in warehousing, packaging, and shipping infrastructure. With our established network and expertise, you can drastically reduce both the time and costs linked to logistics management.

## **Maximize Scaling Potential**

With our ability to handle increased order volumes during peak seasons, we ensure seamless operations, uninterrupted customer service, and swift order fulfillment as you grow your brand!

We want to make sure you're happy every step of the way. Our 5-star customer success team is here to assist you with any inquiries and guide you in making well-informed decisions.





